

**Publication of Consumer Protection Handbook and Contract Requirements -  
Compliance Required by August 28, 2022**

On July 14, 2022, the Illinois Commerce Commission approved, with modifications, the Illinois Power Agency's 2022 Long Term Renewable Resources Procure Plan ("Long-Term Plan"). The Commission Order also approved, with minor modifications, various consumer protection documents. The Agency has updated these documents to be consistent with the Commission's Order and is now publishing:

- Consumer Protection Handbook
- Contract Requirements for:
  - Adjustable Block Program - Community Solar
  - Adjustable Block Program - Distributed Generation
  - Illinois Solar for All – Community Solar
  - Illinois Solar for All – Distributed Generation

**The requirements set forth in the above documents were approved by the Commission on July 14, 2022, through the approval of the Long-Term Plan. Approved Vendors and Designees have 45 days\* to comply with any new requirements, or by August 28, 2022.**

The Consumer Protection Handbook (a draft of which was filed with the draft Plan in March 2022) has been updated by clarifying requirements around the use of the utility name in marketing and to reflect the requirement that notices of potential Program violations must include information on possible penalties.

The ILSFA Distributed Generation Contract Requirements (a draft of which was also filed with the draft Plan in March 2022) has been updated to reflect that ILSFA customers now have a 14-day window, rather than a 7-day window, to cancel an installation contract without penalty. The content of the remainder of the Contract Requirements documents remains the same as in the versions filed in March 2022.

The Agency is in the process of updating the Long-Term Plan and Adjustable Block Program Guidebook to reflect the Commission's Order and expects to publish final versions by September 1, 2022. The Agency also filed updated, streamlined example Disclosure Forms with its 2022 draft Plan. The Agency intends to explore additional modifications to these Disclosure Forms through a stakeholder process before implementing the Forms.

\* 45 days of lead time for compliance with new requirements are provided pursuant to the 2022 Long-Term Renewable Resources Procurement Plan, § 9.3.3, and the Final Order in ICC Docket No. 19-0995 at 56, 62.